



Information Gateway Services (Kitchener-Waterloo Inc.)

20 Hanson Ave., Unit 3
Kitchener ON N2C 2E2
Tel: 519-884-7200 or 519-824-2026
Scan & E-Mail to: signup@kw.igs.net

Client Obtained Cable Modem Information

Please provide the information noted below if you wish to use your own cable modem not purchased through IGS KW. You may purchase you own modem, however, you must ensure it is compatible and suitable for use on the Rogers network. How this is done is up to you. In order to place an order we **MUST** first have the modem information.

The following is the list of pre-approved modems, **ANY** other model and you **MUST** supply written proof from Rogers that they will accept your modem choice to be used through a reseller. You take 100% responsibility for this task and the acceptance of the modem during the order process. The easiest thing to do is to use one of the ones listed below.

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Manufacturer	Model
Huawei	MT130U
Cisco	24/8 DPC3848
Hitron	CDA3-20
Thomson/Technicolor	DCM475
Technicolor	DCM476
Technicolor	DCW775
Technicolor	TC4300

Manufacturer
Model
Mac Address
Serial Number*

NOTE: If there is more than one serial number, please provide ALL of them.